

# Track on-time delivery

Tracking an order to completion is just not enough to maintain a competitive edge in the market, it is of utmost importance to be able to track on-time delivery based on promised date. Being able to catch on-time delivery failures before they occur can help your organization outperform your competitors as this is one key metric that your customers rate you on.

On-time delivery drives customer satisfaction and long-term retention. There are different ways to achieving on-time delivery.

## Here are a few...

- An Integrated system that captures shipment information along with promise date and confirmation date.
- Planning and scheduling tools that are integrated into Order Management to track customer demand and plan order fulfillment by providing realistic timelines to the Customer.
- Integrated BI and reporting tools to report key metrics real-time and most importantly help correct wrong patterns in user behavior.
- Setting up big screens at strategic points in your manufacturing facility to publish reports, visuals and real-time KPIs with shipments fulfilled on time vs late shipments to provide an overall metric for the day, week and month.

### SUBMIT YOUR CHALLENGE

Get free consultation from an industry expert within 48 hours.

[Refer to the On-time Delivery blog for more information.](#)



# ABOUT XCELPROS

DELIVERING EFFICIENCIES THAT MATTER

XcelPros delivers transformation through technology. We are a business and technology solutions company with deep industry knowledge in Chemical, Pharma, Life Sciences (including Medical Devices, Bio-Medical & Biotech), Discrete Manufacturing, Insurance, Distribution and Food & Beverage.

Our team is comprised of forward-thinking, experienced technology consultants and Subject Matter Experts (SMEs) with decades of business, industry and regulatory experience.

XcelPros is headquartered in Greater Chicago with additional offices in Atlanta and Bangalore (Silicon Valley of India).

XcelPros is a Systems Integrator (SI) and a Direct Cloud Solutions Provider (CSP) offering software licensing, implementation and consulting services for Microsoft Dynamics 365 for Finance & Operations (ERP), Microsoft Dynamics 365 CRM, Microsoft Dynamics AX, AI, Business Intelligence & Analytics (Power BI), SharePoint, Office 365, Azure (Cloud), IoT and Microsoft Flow amongst many others.

Our mission is to provide integrated technology solutions that amplify impact and empower our customer's businesses. We believe technology is the key enabler of exponential growth for us and our customers.

Contact XcelPros today to transform your business.

Call us toll-free - 1.855.411.0585 (or) visit [www.xcelpros.com](http://www.xcelpros.com)

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