

## **ERP** (ON-PREMISE, CLOUD)

xcelpros

MICROSOFT DYNAMICS 365 FOR FINANCE & OPERATIONS

- CGMP COMPLIANCE
- ✓ EXTENSIVE CHEMICAL PROPERTIES (HONEYWELL STANDARDS)
- ✓ LABELING INFORMATION IN COMPLIANCE WITH OSHA & GHS
- ELECTRONIC SIGNATURES
- ✓ FORMULATION MANAGEMENT (PERCENT & WEIGHT BASED, SCALABILITY)
- ✓ INTEGRATED QUALITY MANAGEMENT
- ✓ BATCH PROCESSING (INCLUDING MIXED MODE MFG. DISCRETE & PROCESS)
- SHELF-LIFE MANAGEMENT
- INTEGRATED DOCUMENT MANAGEMENT
- COSTING (STANDARD, WEIGHTED, +5 MORE)
- BARCODING AND WAREHOUSE MANAGEMENT
- ✓ SAFETY DATA SHEET (SDS) MANAGEMENT
- ✓ CERTIFICATE OF ANALYSIS (COA)
- ✓ LOT INHERITANCE AND FULL TRACEABILITY (FORWARD & BACKWARD)
- ✓ EMBEDDED ANALYSIS USING POWER BI
- **✓ NON-CONFORMANCES & CASE MANAGEMENT**

## **?** CRM

MICROSOFT DYNAMICS 365 CRM

- END-TO-END SALES MANAGEMENT
- CUSTOMER SERVICE
- FIELD SERVICE

- ✓ AI FOR SALES
- ✓ AI FOR CUSTOMER SERVICE
- AI FOR MARKETING INSIGHTSAI FOR CUSTOMER INSIGHTS
- ✓ MARKETING & CUSTOMER INSIGHTS ✓ ALFOR CUSTO
- ✓ END-TO-END PROJECT MANAGEMENT & AUTOMATION **OCCUMENT MANAGEMENT**

MICROSOFT SHAREPOINT

BUSINESS INTELLIGENCE & ANALYTICS

MICROSOFT POWER BI

**CUSTOM SOFTWARE SOLUTIONS** 

MACHINE LEARNING (ML), ARTIFICIAL INTELLIGENCE (AI), INTERNET OF THINGS (IoT)

INTEGRATED CHEMICAL MANAGEMENT (iCM)

LABEL MANAGEMENT, SAFETY DATA SHEET (SDS) MANAGEMENT