



MICROSOFT DYNAMICS 365 FOR FINANCE & OPERATIONS

- cGMP COMPLIANCE
- ✓ 21 CFR PART 11 COMPLIANCE (ELECTRONIC SIGNATURES)
- ▼ FORMULATION MANAGEMENT (PERCENTAGE & WEIGHT BASED, SCALABILITY)
- ✓ INTEGRATED QUALITY MANAGEMENT
 (TEST INSTRUMENTS, TEST TYPES, QUALITY MANAGEMENT, ETC.)
- ✓ SAFETY DATA SHEETS (SDS) MANAGEMENT
- ✓ BATCH PROCESSING (INCLUDING MIXED MODE MFG. DISCRETE & PROCESS)
- ✓ SHELF-LIFE MANAGEMENT (INCLUDING. BEST BEFORE DATES)
- INTEGRATED DOCUMENT MANAGEMENT
- COSTING (STANDARD, WEIGHTED, & +5 MORE)
- BARCODING & ADVANCED WAREHOUSE MANAGEMENT
- ✓ CERTIFICATE OF ANALYSIS (COA)
- ✓ LOT INHERITANCE AND FULL TRACEABILITY (FORWARD & BACKWARD)
- ✓ MANAGE NON-CONFORMANCES, CASE MANAGEMENT

2 CRM

MICROSOFT DYNAMICS 365 CRM

- CUSTOMER SERVICE
- END-TO-END SALES MANAGEMENT
- MARKETING & CUSTOMER INSIGHTS
- ✓ FIELD SERVICE
- PROJECT SERVICE AUTOMATION

- ✓ AI FOR SALES
- ✓ AI FOR CUSTOMER SERVICE
- AI FOR MARKETING INSIGHTS
- AI FOR CUSTOMER INSIGHTS

3 DOCUMENT MANAGEMENT MICROSOFT SHAREPOINT

A BUSINESS INTELLIGENCE & ANALYTICS

MICROSOFT POWER BI

CUSTOM SOFTWARE SOLUTIONS

MACHINE LEARNING (ML), ARTIFICIAL INTELLIGENCE (AI), INTERNET OF THINGS (IOT)

6 INTEGRATED CHEMICAL MANAGEMENT (ICM)