Streamline business processes with Microsoft Teams and Power Platform

## Integrated apps and workflows in your hub for teamwork

## Organizations face challenges

**66**%

**67**%

of IT budgets are spent maintaining legacy systems<sup>1</sup> of CIOs and tech leaders say IT skills shortages are preventing them from keeping up with the pace of change<sup>2</sup>

## 90%

up to 90% of costs can be cut by digitizing information-intensive processes<sup>2</sup> **69**%

**3**min

minutes<sup>7</sup>

of orgs believe low code development can accelerate digital transformation<sup>4</sup>

Workers switch tasks

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on average every 3

## AND Individuals face challenges

**61**%



Employees spend most of their time on routine tasks<sup>5</sup> of a CEO's working time could be automated today<sup>6</sup>

# 23min

It takes ~23 minutes to regain productivity after an interruption<sup>7</sup>

<sup>1</sup> Eric Garton, Harvard Business Review, "Is Your Company Actually Set Up to Support Your Strategy?," November 22, 2017" <sup>2</sup> Harvey Hash / KPM CIO Survey 2019

<sup>3</sup> Shahar Markovitch and Paul Willmott, McKinsey digital, "Accelerating the digitization of business processes," May, 2014 <sup>4</sup> Dresner Advisory Services, "The State of Business Intelligence," 2018

<sup>5</sup> McKinsey Global Institute, "The social economy: Unlocking value and productivity through social technologies," July 2012

<sup>6</sup> McKinsey Global Institute, "Four fundamentals of workplace automation," November 2015

<sup>7</sup> UC Irvine study, "The Cost of Interrupted Work: More Speed and Stress," June 2015

Imagine a world where you can...

Integrate business processes and Line of Business apps

Automate routine tasks

Access the partner apps you already use and love

Communicate and collaborate

## All in a single hub



Action

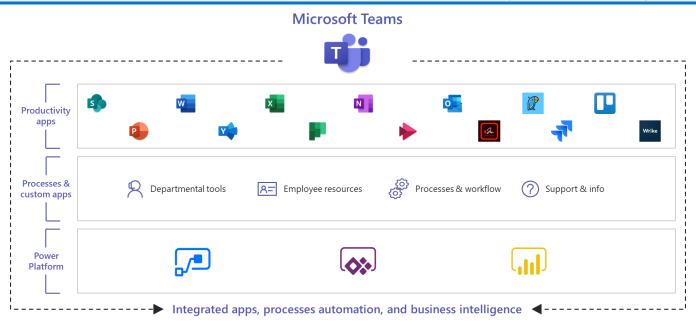
Learn more about Microsoft Power Platform

Start using Microsoft Teams today!

## Streamline business processes with Microsoft Teams and Power Platform

## **Microsoft Teams and Power Platform**

Embedding Apps, Automations, and Dashboards in Teams makes the easier to find, share, and use on an everyday basis, reducing the need for you to switch back and forth to get your work done. These apps and workflows are integrated with Microsoft 365, so IT decision makers have the needed controls to ensure data security and app management.



## Microsoft Teams and Power Platform helps organizations to...

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### Transform workplace collaboration in your hub for teamwork, Microsoft Teams

Microsoft Teams brings together everything a team needs: chat and threaded conversations, meetings & video conferencing, calling, and content collaboration with the power of Office 365 applications and hundreds of integrated partner applications

### Uncover and visualize insights with Power BI

Seamlessly connect and transform your data into globally accessible visualizations, providing answers and insights for your business users, empowering everyone to access and analyze the information they need to make decisions quickly and confidently in Teams channel or in chats.

### Automate processes and workflows with Microsoft Flow

Quickly develop intelligent, data-powered workflows, from simple personal tasks to revolutionary process transformations, improving your business' agility and productivity.



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#### Develop low-code apps with PowerApps

Easily create custom apps to modernize processes based on your needs and your data, enhancing business efficiency and collaboration.

### Learn more about Microsoft Power Platform offerings

Start using Microsoft Teams today!



Streamline business processes with Microsoft Teams and Power Platform

## Microsoft Teams

The hub for teamwork

Teams includes chat, files, built-in Office 365 apps, tools, and a complete voice and online meeting solution, complemented by purpose-built devices. Intelligent communications uses AI to make experiences insightful and more connected.

## Communicate through calling

Connect through Phone System and Calling Plans. Provide a dedicated phone number for domestic and international calls; advanced features including voicemail, transfer, emergency calling (e-911); advanced call management including call routing, auto attendant; reporting

## **Communicate through meetings**

Join online meetings with HD video, VoIP, and dial-in audio conferencing options. Intelligent meetings with recommendations based on attendee availability; cloud recording of meetings with transcription and translation

## Work with confidence

Get built-in security, compliance and manageability from Office 365

## Communicate through threaded, persistent, or contextual chat

Hold private chats for 1:1 or group conversations; share information in an open and transparent way

### Collaborate with integrated Office 365 apps

Quick access to the familiar apps you love: co-authoring; integration with email, SharePoint, OneNote, Power BI, Planner

### Customize and extend

Tailor your workspace to include the apps and services you need. Pin important files for easy reference in the workspace; add bots; integrate third-party services

## Marketing

Deliver marketing campaigns and go-to-market activities across a diverse group of internal and external stakeholders.

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Drive IT transformation and change management.

Plan, execute and manage all phases of IT deployment, adoption and rollout.

#### Sales

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Build and deliver proposals with input from different stakeholders.

Manage sales planning, training and sales readiness in the same place.

## Engineering

Move quickly between ideation, development and deployment. Integrate with developer tools.



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## Human Resources

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Manage recruitment, training, and reviews across departments.

## **Project Management**

Manage project stakeholders, tools, budgets, project reviews, and feedback.





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## Integrated Workflow

## Streamline business processes with Microsoft Teams and Power Platform

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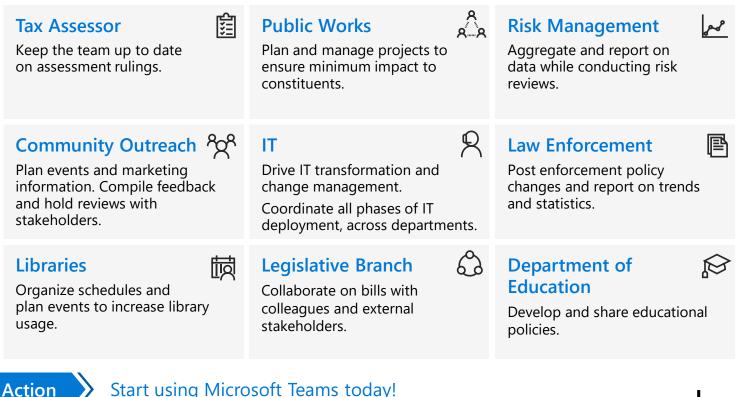
Quick access to the familiar apps you love: co-authoring; integration with email, SharePoint, OneNote, and Power BI; search across people, files, and chats

## Communicate through threaded, persistent, or contextual chat

Hold private chats for 1:1 or group conversations; share information in an open and transparent way; communicate across geographies

## Work with confidence

Local data residency; Compliance leadership with FedRAMP Moderate, CJIS, IRS 1075 and HIPAA; Multi-factor authentication and secure guest access; built-in accessibility capabilities enables inclusive experience [Section 508]





## Streamline business processes with Microsoft Teams and Power Platform

## **Power BI**

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Analytics for every organization.

#### Empower employees at all levels to make data-driven decisions

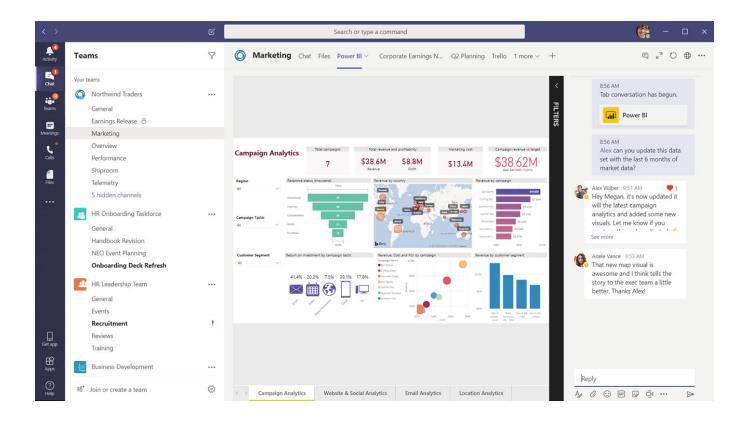
Give employees a 360-degree view of the business across devices. Connect to hundreds of data sources to enable all employees to perform ad hoc data analysis with advanced visualization, helping transform products, optimize operations, and engage customers.

### Unlock hidden insights and free up time for innovation with AI

Powerful AI capabilities help employees spend less time wrangling data so they can easily discover trends, seasonality, correlation, and outliers using quick insights and natural language queries.

### Simplify your environment with self-service and enterprise-grade analytics

Remove the cost, complexity, and security challenges of managing multiple analytics solutions and drive powerful insights for every employee.



## Learn more about Power BI offerings.



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## **Microsoft Flow**

Automate routine tasks and processes

### Automation at scale

Allow everybody in your organization to automate business processes—from simple tasks to complex processes—using their favorite apps and services. Scale efficiently across both cloud services and on-premises software with a low-code solution that encourages bottom-up innovation across your organization

### Accelerated productivity

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Create more time for your team's strategic work and drive your business forward. Minimize repetitive, manual, time-consuming tasks and reserve your workforce for their most important work: planning your company's future.

#### Seamless, secure integration

Confidently integrate automation across your organization by enabling everybody to build automated workflows in an environment that is secure and compliant. Rest assured knowing that data loss prevention is built in, while adhering to the strictest codes for data privacy.

### Intelligent automation

Streamline how you work by integrating powerful AI capabilities across all of your applications and services

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## **PowerApps**

Apps that mean business

Transform your business by creating custom business apps with Microsoft PowerApps, building low-code apps for PC and mobile within Microsoft Teams.

### Get started quickly

Get inspired with pre-built templates or start from scratch. You already have everything you need to get started building apps that mean business.



Connect to business data in any of 300+ connected services

## Do more with your data

Connect to services you're already using like Excel, SharePoint, Dynamics 365, and more to automatically generate apps, or use the Common Data Service to capture new data.



Build low-code apps

## Turn your expertise into apps

Understand the business problem? Now you can build the solution. Work in a visual designer to customize fully functional apps—without significant coding.



Publish apps to Teams and use on desktop, web, and mobile

### **Innovate faster**

Build apps fast with a point-and-click approach to app design. Choose from a large selection of templates or start from a blank canvas. Easily connect your app to data and use Excel-like expressions to easily add logic. Publish your app to Teams, the web, iOS, Android, and Windows 10. It's that easy.

### Build on an app platform without limits

When other app platforms stop, PowerApps keeps going. Pro-developer extensibility is natively built into the platform, allowing developers to seamlessly extend app capabilities using Azure Functions or use custom connectors to connect to custom or legacy systems.



